



**RV Products Division**

**OPERATION AND MAINTENANCE INSTRUCTIONS  
FOR 47000 SERIES  
ROOF TOP HEAT PUMPS AND CEILING PLENUMS**

**CONSIGNES D'ENTRETIEN ET D'EXPLOITATION  
POUR LES THERMOPOMPES DE TOIT ET  
LES CHAMBRES DE DIFFUSION D'AIR  
DE SÉRIE 47000**

**BETRIEBS- UND WARTUNGSANLEITUNGEN  
FÜR DACHMONTIERTE HEIZPUMPEN  
UND DECKENPLENEN  
DER SERIE 47000**

**INSTRUCCIONES DE OPERACIÓN Y MANTENIMIENTO  
PARA BOMBAS DE CALOR PARA UNIDADES  
EXTERIORES Y UNIDADES INTERIORES  
SERIE 47000**

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## I. GENERAL INFORMATION

### NOTE

**An optional auxiliary electric resistance heating assembly can be installed to take the chill out of the indoor air when the heat pump can no longer operate. The heat pump will shut down at conditions which would cause outdoor coil freeze-up, generally near freezing temperatures.**

This roof mount heat pump is designed to operate from a 115 VAC, 60 HZ, 1 Phase power supply. A qualified technician should verify that the heat pump is receiving the proper power.

In the cooling mode, the temperature drop from inlet to supply will be 15 to 20 degrees. In the heating mode, the temperature rise from inlet to supply will be 25 to 40 degrees unless the outdoor temperature has dropped sufficiently to cause the freeze switch to activate. In that case, the rise will be only 10 to 20 degrees. Any deviations from these norms are cause to examine the system for dirty air filters or dirty outdoor coil.

Parking the vehicle in a shaded area, keeping windows and doors shut and avoiding the use of heat producing appliances in the vehicle will help to reduce the heat gain. When possible, the addition of insulation and tinted glass (especially in uninsulated vans) should be considered.

### R410A Roof Top Heat Pumps

#### High Pressure Switch Lockout Circuit

Heat pumps using R410A refrigerant utilize a factory installed High Pressure Switch Safety Circuit. In the event of an abnormal condition (failure of fan motor, dirty condenser coil, dirty filters), the high pressure switch will prevent the compressor from continuing to run. Once the high pressure switch has tripped, this safety circuit will “Lock Out” the compressor preventing it from trying to restart or run until the 115 VAC supply power has been turned off and then back on to reset the High Pressure Switch Safety Circuit. If repeated trips of the high pressure switch lock out occur, then you must have the unit serviced by a qualified technician.

## II. CONTROL PANEL

If your RV heat pump is operated from the control panel located in the ceiling assembly, then there are three controls on the ceiling assembly that help you control the heat pump. They are as follows:

A. The Selector Switch – The selector switch determines which mode of operation the heat pump will be in. By rotating the selector switch, the operator can obtain any system function desired. System functions vary depending upon options of both the roof top unit and ceiling assembly. Figure 1 shows selector switch location and lists all available functions by model.

The “Operation” section explains the operational characteristics of each mode of operation.

- B. The Thermostat (temperature control) – The thermostat regulates the “ON” and “OFF” temperature setting at which the compressor will operate (See Figure 1).
- C. Louvers – The louvers are located at both ends of the ceiling assembly shroud and are used in directing the discharge air from the unit.

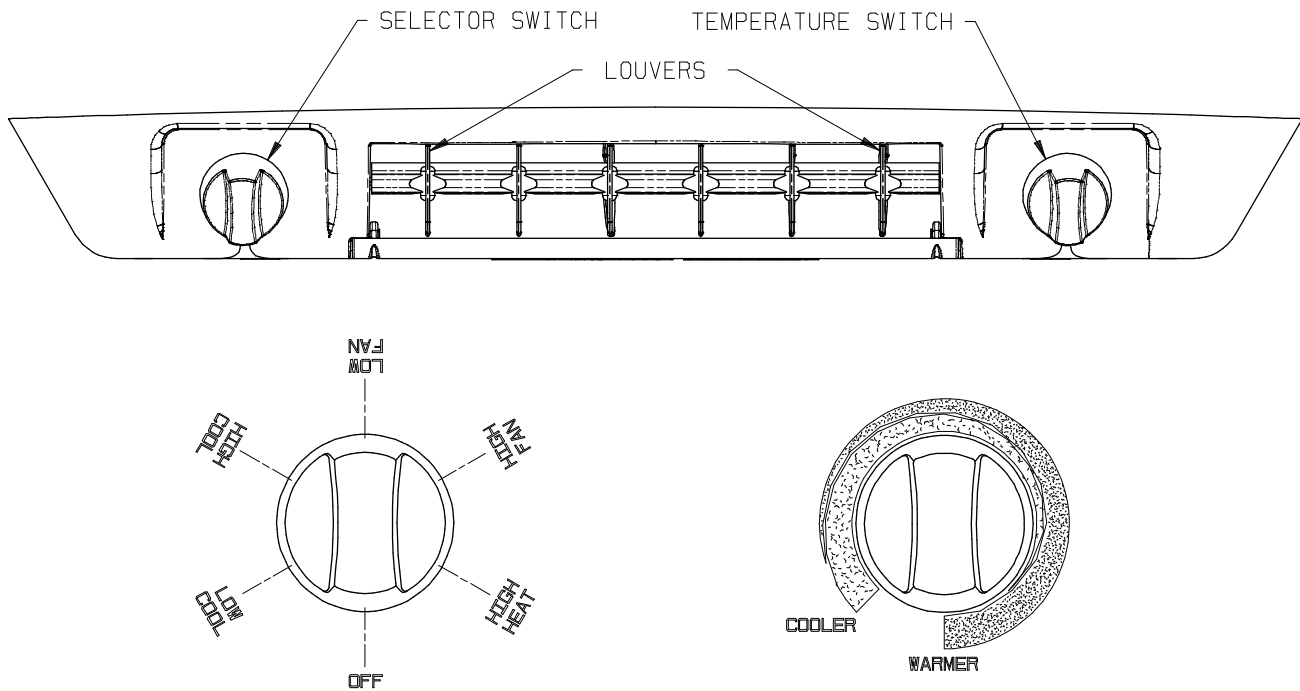


FIGURE 1

### III. OPERATION

#### I. For Cooling Operation (Refer to Figure 1, page 3).

- A. Turn the selector switch to the “LOW COOL” or “HIGH COOL” position.
- B. Rotate the thermostat (temperature control) to the position that is the most comfortable to you. The thermostat will turn the compressor on when the temperature of the air entering the heat pump rises a few degrees above the setting you have selected. When the temperature of the air entering the heat pump drops below the selected setting, the thermostat will turn the compressor off. The heat pump, while in the cooling mode, will continue to cycle the compressor on and off in the above mentioned fashion until the selector switch is turned to another mode of operation.
- C. Position the louvers to the desired direction the discharge air is to flow.

#### II. Operation During Cooler Nights (Cooling Operation).

It is important, when the outdoor temperature drops in the evening or during the night to below 75 degrees F., that the thermostat (temperature control) be set at a midpoint between “Warmer” and “Cooler”. If the setting is at “Cooler”, the cooler (evaporator) coil may become iced-up and stop cooling. During the day when the temperatures have risen above 75 degrees F., reset the thermostat switch to the desired setting.

#### NOTE

Should icing-up occur, it is necessary to let the cooling (evaporator) coil defrost before normal cooling operation is resumed. During this time, operate the unit in the “HIGH FAN” position with the system at maximum air flow. When increased or full air flow is observed, the cooling coil should be clear of ice.

### III. Short Cycling

When a heat pump is in operation, its compressor circulates refrigerant under high pressure. Once off, it will take two to three minutes for this high pressure to equalize.

The heat pump compressor is unable to start against high pressure. Therefore, once the heat pump is turned off, it is important to leave it off for two to three minutes before restarting.

Short cycling the compressor (or starting it before pressures have equalized), will in some instances, kick the circuit breaker or overload.

### IV. For Heating Operation (Refer to Figure 1, page 3).

#### NOTE

The heat pump will operate on reverse cycle refrigerant heating at outdoor temperatures above freezing. When the outdoor temperature is below freezing, the heat pump compressor will shut down to prevent outdoor coil freeze-up. At this time, if the optional auxiliary electric resistance heater has been installed, it will be energized to take the chill out of the indoor air. The electric resistance heater is not a substitute for a furnace at these low outdoor temperatures.

- A. Turn the selector switch to the "HIGH HEAT" position. At "HIGH HEAT", the fan operates on high speed with heat output at maximum.
- B. Rotate the thermostat (temperature control) switch to the position that is the most comfortable to you.

The thermostat will turn the compressor/heater on when the temperature of the air entering the heat pump unit drops below this setting a few degrees, and automatically turns off when the temperature of the air entering the heat pump rises a few degrees above this setting. The compressor/heater will continue to cycle on and off in this fashion until the selector switch is turned to another mode of operation.

- C. Position the louvers to the desired direction the discharge air is to flow.

Discharge air temperature can be controlled to some extent by opening or closing the louvers. When the louvers are closed, the warmest localized discharge air is achieved. Fully opened louvers will throw the warm discharge air to the back and front of the vehicle for more efficient circulation and faster warm-up. Although the air temperature is lower with the louvers fully opened, the heating capacity is still the same.

### V. For Air Circulation Only (Refer to Figure 1, page 3).

- A. Turn the selector switch to "LOW FAN" or for maximum air flow, to "HIGH FAN".
- B. Position the louvers to the desired direction the discharge air is to flow.

#### NOTE

When the selector switch is in the "LOW FAN" or "HIGH FAN" position, the blower motor will operate continuously.

## IV. MAINTENANCE

### I. Owner

One of the biggest advantages to your new Coleman-Mach heat pump is that the maintenance needed to keep the unit in good care is minimal. In fact about the only thing you, the owner, must take care of is the cleaning and replacement of the filters.

Filters are made from long life non-allergenic natural fibers which can be cleaned and reused, and which completely filter the circulated air when the air conditioner is in operation. If the filters are not cleaned at regular intervals, they may become partially clogged with lint, dirt, grease, etc. A clogged filter will produce a loss of air volume and may eventually cause an icing-up of the cooling (evaporator) coil.

### IMPORTANT

**Do not operate your heat pump for extended periods of time without the filter installed.**

**An even more serious condition occurs when the heat pump is operated without a filter. When this happens the lint, grease, etc. that are normally stopped by the filter are now accumulating in the cooling coil. This not only leads to a loss of air volume and a possible icing-up of the cooling coil, but could also result in serious damage to the operating components of the heat pump.**

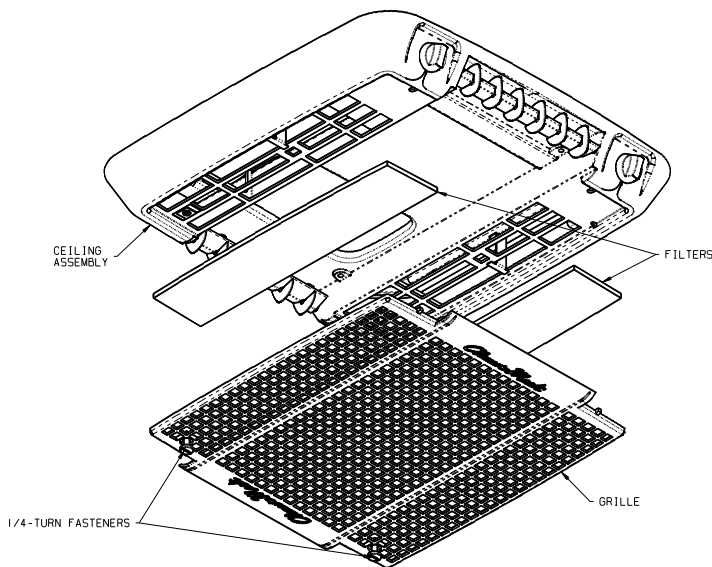
**We recommend that the filters be cleaned and changed at least every two weeks when the heat pump is in operation.**

### Cleaning and/or changing the filters:

1. Disengage the two 1/4 –turn fasteners that secure the ceiling assembly grille to the ceiling assembly (See Figure 2).
2. Lower the grille and filters from the ceiling assembly.
3. Take filters out and either clean or exchange with other filters (See Figure 2).
4. If the vehicle is equipped with a flush mount ceiling assembly, remove the four return air grille screws (See Figure 3).
5. Remove filter from grille and either clean or exchange with new filter.

#### NOTE

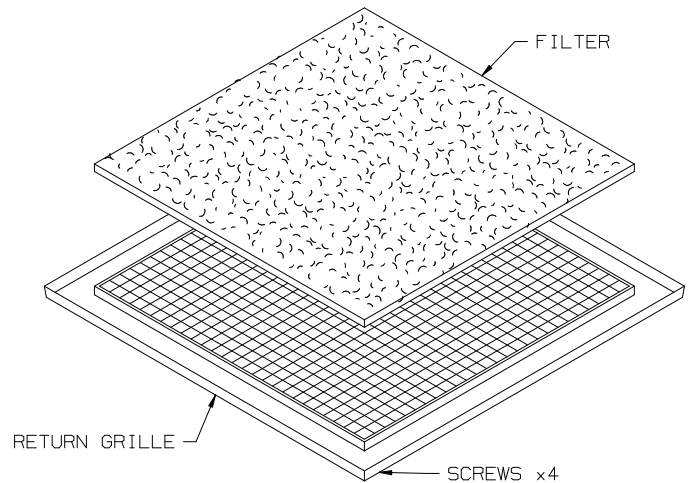
If replacement filters are necessary, the filters can be purchased from most Airxcel, Inc. Authorized Service Centers. It is recommended that spare filters be carried with the RV at all times to replace worn, torn or deteriorated filters.



**FIGURE 2**

## II. Service Person

- A. Electrical – All electrical work and/or inspection should be performed only by qualified service personnel. Contact your nearest Airxcel, Inc. Service Center if electrical problems should arise.
- B. Check Point – Failure to start or to cool the air are sometimes problems with heat pump units. The Coleman-Mach RV heat pump is designed to operate on 115 volt electrical power. If the



**FIGURE 3**

compressor on the heat pump fails to start, check with your Airxcel, Inc. Service Center to determine that the proper wire size is connected to the unit, the proper circuit breakers are installed as protection devices on the electrical circuit and the proper sized extension cord is being used for the distance covered from the utility outlet to the RV. The required minimum wire size is #12 AWG for lengths up to 25 feet (larger wire size for greater distances). Each heat pump unit must be protected with a 20 amp time delay fuse or circuit breaker.

If the heat pump continues to trip off the circuit breakers, have an electrician check the starting amperage and running amperage on the unit. If the circuit breaker continues to trip off and the electrical consumption is found to be normal, it will require the replacement of the faulty circuit breaker.

If all electrical power to the heat pump is normal but neither the fan or the compressor will operate, the connector plug located behind the ceiling assembly control box should be checked to determine whether it is faulty.

On the heating-cooling heat pump models, if all electrical power to the unit is normal and the fan runs but you never get any heated air, then the electrical plug to the heating unit should be checked for a secure connection. If this does not correct the malfunction, the heating thermostat or limit switch may be faulty.

- C. Mechanical Integrity – The heat pump should be inspected periodically to be sure that the bolts which secure the unit to the roof are tight and in good shape. Also, an examination of the plastic shroud covering the heat pump on the top of the roof

should be made periodically. Be sure the five mounting screws and washers are snug and holding the shroud to the heat pump. Also examine the

shroud to be sure it is not developing cracks or has suffered damage from impact.

## V. WALL THERMOSTAT OPERATION

If your Coleman-Mach roof top heat pump is controlled by a wall thermostat, refer to the operation manual that was included with the thermostat.

## VI. WARRANTY SERVICE

Let's face it. Sometimes even the best products may need service. To obtain warranty service on your Coleman-Mach heat pump, please contact your selling dealer, or you may access our web site on the Internet at [www.rvcomfort.com](http://www.rvcomfort.com) for answers to the most frequently asked questions and service center locations.

Airxcel, Inc. support help may be accessed by E-mail at [RVPSupport@Airxcel.com](mailto:RVPSupport@Airxcel.com).

All written correspondence should be directed to:

**Airxcel, Inc.  
RV Products Division  
P.O. Box 4020  
Wichita, KS 67204**

### IMPORTANT

1. Carefully read your limited two year product warranty which is packed with the product.
2. An optional three year extended parts only contract is available at an additional cost of \$89.95. To obtain this optional three year parts contract, fill out the application card stapled to the front of this envelope. Please mail the card and a check or money order to the address above. Applications must be made **within ninety (90) days** of the original purchase.
3. Inquiries about your Coleman-Mach heat pump must include the model and serial numbers and the date of purchase. The model and serial numbers can be found on the I.D. label located on the heat pump basepan return air opening at the bottom of the roof unit. This information may also be found on the heat pump rating plate.

## OPTIONAL THREE YEAR EXTENDED PARTS CONTRACT



NOT RENEWABLE

(OPTIONAL at ADDITIONAL COST)

NOT REFUNDABLE

A/C MODEL NUMBER \_\_\_\_\_

A/C SERIAL NUMBER \_\_\_\_\_

CONTRACT # \_\_\_\_\_

CONTRACT EFFECTIVE DATE \_\_\_\_\_

1. This Extended Parts Contract must be purchased within 90 days of the original (first) retail purchase of the covered air conditioner. The consumer must establish these dates by copy of the sales receipt. During the term of this Extended Parts Contract, Airxcel, Inc. agrees to furnish without charge any replacement parts required for the covered air conditioner because of defects in material or workmanship. This Extended Parts Contract is for a term of three years and begins the day following the date on which the original two-year new product warranty expires. This Extended Parts Contract is not transferable to any subsequent purchaser of the covered air conditioner.
2. This Extended Parts Contract does not cover any labor charges or other charges.
3. The Extended Parts Contract duration shall be calculated as follows:
  - 3.1 The contract duration on replacement parts furnished under this parts replacement contract shall be for the unexpired duration under this contract.
  - 3.2 If the air conditioner is installed as original equipment in a recreational vehicle, the duration shall begin two (2) years from the date of the original purchase of the recreational vehicle.
  - 3.3 If the air conditioner is installed in a recreational vehicle previously purchased by the consumer, the duration shall begin two (2) years from the date of the purchase of the air conditioner.
  - 3.4 The consumer must establish these dates by presenting this certificate at the time the claim is made.
4. The consumer should proceed as follows to obtain contract performance:
  - 4.1 To obtain warranty service on your Coleman-Mach air conditioner, please contact your selling dealer, or you may access our web site on the Internet at [www.rvcomfort.com](http://www.rvcomfort.com) for answers to the most frequently asked questions and service center locations. Schedule appointments for service assistance. It is the contracted consumer's responsibility to transport the air conditioner to the servicers location. Collect service agreement calls will not be accepted by Airxcel, Inc. or field servicers.
  - 4.2 All warranty parts covered by this Extended Parts Contract shall be obtained from Airxcel, Inc.

### EXCEPTIONS AND EXCLUSIONS

5. To the extent any or all of the following exclusions or any other provisions of this Extended Parts Contract are prohibited by any federal, state or municipal law, and cannot be preempted, they shall not be applicable.
  - 5.1 **IN THE EVENT THERE ARE OTHER APPLICABLE PARTS REPLACEMENT CONTRACTS, THEN THIS EXTENDED PARTS CONTRACT IS SECONDARY TO THOSE CONTRACTS AND ONLY PARTS EXCLUDED UNDER THE OTHER CONTRACT AND INCLUDED UNDER THIS EXTENDED PARTS CONTRACT WILL BE COVERED.**
  - 5.2 **THIS EXTENDED PARTS CONTRACT DOES NOT COVER CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES OR INCIDENTAL EXPENSES, INCLUDING DAMAGE TO PROPERTY.**
  - 5.3 This Extended Parts Contract applies only to products sold at retail in the United States.
  - 5.4 This Extended Parts Contract does not cover damages caused by mishandling, neglect, lightning, corrosive atmosphere, collision, improper installation, improper application or improper energy supply.
  - 5.5 This Extended Parts Contract does not cover damages caused by failure to perform normal and routine maintenance as set out in the operation and maintenance instructions.
  - 5.6 This Extended Parts Contract does not cover damages or equipment failure caused by the use of non-Airxcel, Inc. parts or components.
  - 5.7 This Extended Parts Contract shall not apply if the nameplate is removed or defaced.
  - 5.8 This Extended Parts Contract shall not apply if the vehicle on which the air conditioner is installed is used for maritime activities.
  - 5.9 This Extended Parts Contract shall not apply if the vehicle on which the air conditioner is installed is used for commercial purposes involving off highway travel.
  - 5.10 This Extended Parts Contract shall not apply if the air conditioner is installed on a semi-tractor and/or commercial trailer.
  - 5.11 This Extended Parts Contract does not include shrouds, filters or complete air conditioners

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